

## **PRIVACY POLICY**

This statement outlines the policy of eMercados (“the Company” or “we” or “us”) and its Affiliate Members (both the Company and its Affiliate Members hereinafter to be referred jointly as the “Companies”), on how the Companies manage your personal information. This privacy policy applies to all website users, whether you are a former, existing or potential client or just a visitor of our website and may be amended from time to time.

Your privacy is of the utmost importance to everyone involved. To protect your privacy, we follow different principles in accordance with worldwide practices for client privacy and data protection.

- We will not sell or give away your name, mail address, phone number, email address or any other information to anyone, except as described in this policy.
- We will use various security measures to protect your information from unauthorised users.
- We may pass your personal information to the Companies,
- We may also pass your personal information to technology providers and/or social trading businesses.
- Any or all of these persons, bodies or entities may contact you with information about services, which may be of interest to you, including by email, SMS, or automated calling systems:

### **Personal Information**

Considering our nature of business and to perform our services offered to you efficiently, we will collect personal information.

### **Notice**

We will ask you when required for information that personally identifies you (personal information) or allows us to contact you. The main purposes we use your personal information for is to introduce you to our Affiliate Members and to provide you with sales and post sales services.

The personal information that will be collected from you includes personal details to identify you such as:

- Name, email address, phone number, country of residence,

In accordance with local record keeping requirements, we generally need to keep your personal information on record for a period of at least five (5) years.

The Companies may use your personal information for one or more of the following purposes:

- to inform you of products and/or services that may be of interest to you;
- to keep you updated on the issues that are relevant to your business relationship with the Companies;
- to improve the Site;
- to analyse statistical data to enable us to provide you with better products and/or services.

The Companies will disclose your personal information, without notice when required to do so by law or in good faith that such action is necessary to: (a) protect the Companies' rights and/or comply with any court order or judicial proceedings; (b) avoid any potential fraud; (c) conform to the edicts of the law or comply with a legal process served on us, our Affiliate Members or the site; (d) protect and defend the rights or property of us, our Affiliate Members and its family of Websites, and, (e) act in urgent circumstances to protect the personal safety of users of us, our Affiliate Members, its Websites, or the public.

## **Cookies**

We use cookies to gather information about your access to our website and other services we provide to you. Cookies are small files of letters and numbers, which use a unique identification tag and if you agree, they are stored on your device as a result of you using this website or other services we provide to you. These cookies allow us to distinguish you from other users of our website, which helps us to provide you with a good experience when you browse our website and allows us to improve our website.

Please click at the relevant point on our web page to confirm that you agree to our use of cookies on your device.

Most internet browsers are set up to accept cookies. If you do not wish to receive cookies, you may be able to change the settings of your browser to refuse all cookies or to have your computer notify you each time a cookie is sent to it, and thereby give yourself the choice whether to accept it or not. However, this may impair the quality of the services that the Companies provide to you in relation to your account.

## **Consent**

By visiting and/or accessing this website, you consent to the Companies to collect, maintain and use your personal information as per this policy.

## **Links to third party websites**

This website may have links to external third-party websites that may benefit you. Please note, however, that third party websites are not covered by our privacy policy and these sites are not subject to our privacy standards and procedures.